Dear Valued Patient,

I am thrilled to welcome you to Nevada Orofacial Pain, TMJ and Sleep Clinic. As the founder and primary provider, I am excited to embark on this new chapter of my career and to have the opportunity to provide you with exceptional, personalized care.

At Nevada Orofacial Pain, TMJ and Sleep Clinic, our focus is simple: you, the patient. We work directly with you, not insurance companies, to ensure that your care is tailored to your specific needs, not dictated by external policies or limitations. This approach allows us to:

- Focused, Unrushed Care: By not being constrained by insurance company time limits, we can spend the necessary time with each patient to thoroughly diagnose and treat complex conditions.
- 2. Advanced Treatment Options: We can offer the most effective treatments without being limited by insurance company restrictions or pre-approvals.
- 3. **No Treatment Delays:** Since we don't require insurance authorizations prior to procedures, we can begin your treatment immediately. This means **faster relief and more efficient care**, without the frustration of waiting for insurance approval(s).
- 4. Maintain a direct doctor-patient relationship, where your care decisions are made solely between us.
- 5. Reduced Overhead Costs: By eliminating the administrative burden of insurance processing, we can **keep our fees competitive and pass savings on to you**.
- 6. Transparent Pricing: We provide **clear**, **upfront costs** for all services, allowing you to make informed decisions about your care. You do not have to worry about getting a surprise bill after an insurance denial.

Our goal is clear: we want you to feel better, have less pain, and improve your sleep. We understand the profound impact that orofacial pain and sleep disorders can have on your quality of life, and we are committed to helping you find relief and restore your well-being.

While we don't work directly with insurance companies, we provide detailed documentation to help you seek reimbursement if you have out-of-network benefits.

Thank you for choosing Nevada Orofacial Pain, TMJ, and Sleep Clinic. I look forward to working with you on your journey to better health and improved quality of life.

Warmest regards,

Dr. Shanna K. Kim, DDS

Founder, Owner & Doctor, Nevada Orofacial Pain, TMJ and Sleep Clinic Diplomate, American Board of Orofacial Pain Member, American Academy of Orofacial Pain Mastery I and II Certified, American Academy of Dental Sleep Medicine Clinical Assistant Professor of Orofacial Pain, UNR School of Medicine Prior Lecturer and Instructor, UCLA Orofacial Pain & Dysfunction Residency Program